



Certificat

Certificate

N° 2019/82716.1

AFNOR Certification certifies that the management system implemented by:
AFNOR Certification certifie que le système de management mis en place par :

GENERAL CERAMICS CO. SHARJAH JSC

for the following activities:
pour les activités suivantes :

**DESIGN, DEVELOPMENT, MANUFACTURING AND SALES OF VITREOUS CHINA, FINE FIRE CLAY
AND ACRYLIC SANITARY WARE FIXTURES FOR LOCAL AND EXPORT MARKET.**

has been assessed and found to meet the requirements of:
a été évalué et jugé conforme aux exigences requises par :

ISO 9001 : 2015

and is developed on the following locations:
et est déployé sur les sites suivants :

4TH INDUSTRIAL STREET, INDUSTRIAL AREA #13, PO BOX 6124, SHARJAH, UNITED ARAB EMIRATES

This certificate is valid from (year/month/day)
Ce certificat est valable à compter du (année/mois/jour)

2019-05-03

until
jusqu'au

2022-05-02





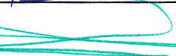
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Franck LEBEUGLE
Managing Director of AFNOR Certification
Directeur Général d'AFNOR Certification



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 GC QUALITY SYSTEM MANUAL	Revision No – 05	Date – 28. Nov. 2020
PART -A	Reviewed by - Finance & Admin. Manager	
Reference No. GC-QSM-1	Approved by – Managing Director	
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Vision

To maintain its statue as the most reputed and successful company in the Gulf region, offering the best products and customer care service in the ceramic industry.

Mission Statement

To provide high quality competitively priced sanitary ware and acrylic, which meets and surpasses the needs of the customers.

Quality Policy

General Ceramics policy is to ensure the supply of Quality Ceramic & Acrylic Sanitary ware products which meet & exceeds our present and potential customer needs & expectations & thereby ensuring the ongoing success and prosperity of the organization.

The level of Quality is reached by closely monitoring a system of procedures & processes that reflect the competence of the company to our customers, potential customers and external auditing authorities.

General Ceramics is committed to the continual improvement of the effectiveness of our Quality Management System by improving infrastructure, enhancing the competency of our employees, ensuring a safe & healthy work environment, and control of processes through periodic review.

The achievement of this policy is via the entire staff who are individually responsible for the Quality of their work in order to ensure continual improvement and a good work environment for all.

General Ceramics also ensures that it complies with any applicable regulatory or statutory requirements as required in order to achieve utmost customer satisfaction.


1.3 MANAGEMENT'S DECLARATION OF APPLICABILITY

This declaration obliges the management and all employees of General Ceramics Co. Sharjah J.S.C. to carry out their work according to the directives in this manual.

All managers in General Ceramics are responsible for planning, implementing, monitoring, and correction of the QMS of the company.

The management representative (MR) is responsible for coordinating with other managers and executives for maintaining the QMS. MR holds master copies of system documents, and MR controls production, distribution, and maintaining of this manual.

The General Ceramics Quality Manual is binding for all departments in the company and is hereby put into effect.


Managing Director

28. Nov. 2020
Date